

**PROPÓSITO:**

To broaden vocabulary about hotels and applying reading strategies for improving learning.

**MOTIVACIÓN:**

Please check the link, and use the foro to write, what you understand from it.

<https://www.youtube.com/watch?v=KY0K5f06adg>

**EXPLICACIÓN:**

There are some important words in order to learn about hotels and their environment, please read carefully.

## Hotel Vocabulary List

This is a hotel vocabulary list. You will find here definitions of vocabulary items related to hotels along with clear examples.

### LODGINGS

#### all-inclusive

an **all-inclusive resort** is a holiday resort that includes a minimum of three meals daily, drinks and other services in the price.

#### bed and breakfast

a private home where guests are provided overnight accommodations and served breakfast but usually no other meals.

*They stayed at a **bed and breakfast** near the Eiffel Tower.*

#### double room

a room in a hotel that has a bed for two adults.

*We want to **book** a double room*

#### hostel

a lodging place, with dormitory accommodation and shared facilities, especially for young travelers.

*In a **hostel** toilets are shared by all guests.*

#### hotel

a commercial establishment that provides accommodation and other services for guests. Another word for hotel is [inn](#).

*There are many expensive **hotels** downtown.*

#### inn

**a hotel.**

*This is an old **inn** where many stars have stayed.*

## lobby

A large area near the reception.

*I was waiting in the **lobby** when I saw her coming to the reception desk.*

## motel

A lodging establishment typically featuring a series of rooms whose entrance is near a parking lot normally located near a major highway.

*John: I am tired. I need some sleep.*

*Mary: Lets spend the night at a motel and continue the trip tomorrow morning.*

## reception

a desk at hotel where visitors or guests are received.

*Hotel guests may ask for WiFi password at the **reception** desk.*

## single room

a room in a hotel that has a bed for one adult.

## suite

a number of connected rooms in a hotel forming one living unit.

*The multi-millionaire is staying at the royal **suite**.*

# PEOPLE

## bellboy

a male worker at a hotel who carries luggage for guests.

*Please, let the **bellboy** carry the bags for you.*

## hotel manager

someone who is in charge of managing a hotel.

## maid

a woman servant who cleans the rooms and the linen.

## valet

a hotel employee who performs personal services for guests.

*Don't worry about the car! The **valet** will park it for you.*

# VERBS

## book a hotel room

To reserve a hotel room.

*I want to **book** a hotel room for next Friday.*

## check in

To register at a hotel, to announce or record one's arrival at a hotel.

Let's **check in** at this hotel before visiting museums.

## check out

To leave a hotel after paying the bill.

The last hotel we stayed in last year charged us a lot of money for **checking out** late.

## have / offer room service

a hotel service enabling guests to choose menu items for delivery to their hotel room for consumption there, served by staff.

This hotel offers **room service**.

## make a hotel reservation

To reserve a room in a hotel in advance.

Did you **make a hotel reservation**?

# THINGS

## amenities

amenities refer to anything that would benefit a lodging. Examples of amenities include: WiFi , dining, parks, swimming pools, golf courses, health club facilities, party rooms...

## baggage / luggage

traveling equipment (bags, suitcases...)

Please, will you help me carry my **luggage**?

## linen

articles such as sheets, blankets, tablecloth...

## towels

a cloth used for wiping, especially one used for drying anything wet, as a person after a bath.

You'll find **towels** in the bathroom.

- Retrieved from
- [https://www.myenglishpages.com/site\\_php\\_files/vocabulary-lesson-hotel-words.php](https://www.myenglishpages.com/site_php_files/vocabulary-lesson-hotel-words.php)

## EJERCICIOS:

## INSTRUCTIONS

Here you can find some exercises to solve it, and take into account the time that has been established to do it.

Read carefully each exercise before answering.

Remember that is very important to check in your dictionaries the unknown words, and write them with their meaning.

## EXERCISE NUMBER ONE

### THE COACH HOTEL

**1. Patsy190 writes:**

6 of us stayed here for the weekend. The first thing we noticed on entering our room was how small it was. Our rooms were clean, but the bed cover was stained. The furniture was really outdated, especially the bathroom, which had an old pink suite and linoleum on the floor. The 'shower' was a hose that you fit onto the taps. The sink was in the bedroom, right next to the television sockets which seems pretty unsafe to me. We had dinner there, and it was well-cooked, but we were still hungry afterwards because the servings were so tiny. The drinks prices were extortionate - £5 for a small glass of wine. My friend ordered a brandy and coke, but the waitress brought him whisky and coke. When we complained, she just walked off! Not impressed. I would like to say it was cheap and cheerful but at £120 a night, it was neither - overpriced and depressing more like.

**2. Mellow Bunny writes:**

Just returned from a 3 day break here, and thought that the Coach Hotel was very good value for money. I had requested a quiet room and this was noted at reception. I got a great room - large, comfortable and clean, with a seating area overlooking the racecourse. The only disappointing thing was that there were no tea/coffee facilities in the room - not even a kettle. The furniture and decor was not particularly up-to-date, but that's what you would expect from an old hotel. There was a wide selection of well-cooked food on offer. At breakfast I had poached eggs, and they were done to perfection. In the evening, I had a delicious three-course meal, and I wasn't kept waiting for ages between courses, which is definitely a plus when you're dining alone. I found the staff friendly and always willing to help.

**3. Tom Wheeler writes:**

The hotel's is just 200 metres walk away from the racecourse, so it's really convenient. There's plenty of space to park. The bed was comfortable with clean cotton sheets. Good power shower. I would agree with some of the less favourable reviews on the site too, though. The room definitely needed some attention - it smelt musty and the furniture was old, cheap and battered. The bin hadn't been emptied from previous guests, and there was other rubbish on the floor. The fan in the bathroom was very loud, and the plumbing made strange noises in the night. The walls were thin too. Breakfast was okay, but there wasn't much of it.

**4. Jade Unicorn writes:**

Don't be fooled by the pictures online. What you see is definitely NOT what you get! First, it's not close to the city centre - it's at least a 35-minute walk. Furniture was old and dated, although the bed was comfortable. Tiny bathroom, with an absurdly loud extractor fan. No lock on the bathroom door and no toiletries, not even soap. There were cobwebs all over the hotel. The dining room is dark and uninviting, with no windows except one tiny one. The food simply was the type that gives Britain a bad name. Instant coffee and cheap sausages. Service was poor, with staff clearing the table while we were still eating.

**ACTIVITIES****1. READ THE FOUR REVIEWS AND ANSWER IN FRONT OF THE EACH NUMBER**

- **1. The hotel was too expensive PATSY 190**
- 2. The decor was old-fashioned.
- 3. The service was poor
- 4. The service was good.
- 5. The bed clothes were dirty.
- 6. The room was dirty.

- 7. The room was big.
- 8. The location was bad.
- 9. The shower was inadequate.
- 10. The food was bad quality.
- 11. The food was good
- 12. The food portions were small.
- 13. The room did not have everything the reviewer expected.
- 14. The room wasn't quiet.
- Retrieved from:
- [https://www.examenglish.com/B1/b1\\_reading\\_hotel\\_reviews.htm](https://www.examenglish.com/B1/b1_reading_hotel_reviews.htm)

## 2. CREATE A MIND MAP ABOUT THE READING

### EXERCISE TWO

#### HOTEL LEAFLET

Read the information provided in a room leaflet from The Barclay Hotel in New York.

#### YOUR ROOM AT A GLANCE

##### INSTANT SERVICE

To make your stay more enjoyable, Instant Service is available “around the clock” for any requests.

##### WAKE-UP SERVICE

Please contact Instant Service.

##### IN-ROOM BAR

Your private bar is stocked daily with a variety of drinks and snacks. Items removed are automatically charged to your account. A menu with pricing is located in your room.

##### THE INTERNET

Your room is equipped with high speed Internet access. A daily access fee will be assessed to your account.

##### EXPRESS CHECK-OUT

For a fast and effortless check-out, please utilize our voicemail check-out by dialing extension 4510 and leave your name and room number.

##### IN-ROOM COFFEE

Complimentary coffee is replenished daily in your room. Keurig-makers have directions located on the front of the machine. If further assistance is required, please dial Instant Service. Complimentary coffee and tea is also served in the Lobby from 6:00AM to 7:00AM.

##### FITNESS CENTER

The Fitness Center offers an assortment of cardio and weight training equipment. Available 24 hours a day with a guestroom key card access on the third floor. Access to the steam room and sauna are available from 6:00AM to 8:00PM.

##### IN-ROOM SAFE

The safe can be programmed with a personalized four-digit pin code for each use. Please see detailed instructions located in the safe. Alternatively, safe deposit boxes are available at the Reception Desk.

##### HOUSEKEEPING SERVICE

Your room is serviced daily between 8:30AM and 2:30PM Monday through Friday; between 9:00AM

and 3:00PM Saturday, Sunday and Holidays. For fresh towels after service hours, please dial Instant Service.

### **LAUNDRY & SHOE SHINE**

Please find instructions in your closet for Laundry, Pressing and Dry Cleaning Service. For Shoe Shine service, please contact Instant Service for pick-up.

### **ENTERTAINMENT**

For your viewing pleasure we are pleased to offer a selection of pay per view movies and entertainment options. To view these and other options, press the menu button on the remote control.

### **ACTIVITIES**

#### **A. For questions 1 to 10, choose the correct answer.**

##### **1. You can contact Instant Service ...**

- a. twelve hours a day
- b. twenty-four hours a day
- c. .in the hotel lobby next to the clock
- d. every hour on the hour: at 6 o'clock, 7 o'clock, etc.

##### **2. There is a variety of drinks and snacks ...**

- a.in the hotel's private bar
- b.that are removed from your room every day
- c.that you can have and pay with your room bill
- d.that are automatically charged to your bank account

##### **3. There is ... Internet access in your room.**

- a.fast
- b.free
- c.basic
- d.wireless

##### **4. If you want a coffee, you can ...**

- a.dial Instant Service
- b.put money in a machine in your room
- c.follow the directions to the nearest coffee bar
- d.have it for free in the lobby early in the morning

##### **5. To enter the Fitness Center you need ...**

- a.your room key card
- b.to ask for a specific key
- c.to be a guest on the third floor
- d.to go between 6:00AM and 8:00PM

**6. The in-room safe is ...**

- a. an alarm system that you can program
- b. a box with a pin code to keep valuable things
- c. a deposit box that you can get at the Reception Desk
- d. a personalized four-digit pin code to enter each room

**7. You can find that your room hasn't been cleaned yet if you come back at ...**

- a. 2:00AM on a Friday
- b. 2:00PM on a Friday
- c. 3:00AM on a Sunday
- d. 3:30PM on a Sunday

**8. If you need to clean your shoes ...**

- a. you'll find instructions in your closet
- b. call Instant Service for instructions on how to clean them
- c. call Instant Service and they'll clean them for you in your room
- d. call Instant Service and they'll collect the shoes from your room

**9. The hotel offers a selection of films that you can watch ...**

- a. for free
- b. for a daily amount of money
- c. and pay for each film you watch
- d. in the hotel's entertainment area

**10. Which one is NOT TRUE? You should contact Instant Service if you need ...**

- a. to check out
- b. fresh towels
- c. to wake up early
- d. to clean your shoes

Retrieved from: <https://test-english.com/reading/b1/hotel-leaflet/>

**B. CREATE A LEAFLET ABOUT A HOTEL THAT YOU LIKE**

**EVALUACIÓN:**

**BIBLIOGRAFÍA:**

You can find some useful websites for vocabulary from this guide

<https://www.fluentu.com/blog/english/hotel-english-vocabulary/>

<https://www.excellentesl4u.com/esl-hotel-vocabulary.html>

<https://www.ego4u.com/en/cram-up/vocabulary/hotel>

